

PLAN OF SERVICE
HUGHENDEN PUBLIC LIBRARY
2012-2017

GOAL #1

To provide a central source for information about the wide variety of programs, services and activities provided by the library itself, community agencies, organizations and businesses.

SERVICE RESPONSES: Know your community: Community Resources and Services

OBJECTIVE #1

To make more use of the Library's website and Facebook page to promote Library events.

OBJECTIVE #2

To include Library information in monthly Village newsletters, on community bulletin boards, in local media and on the Hughenden Village highway sign.

OBJECTIVE #3

To reach an agreement with the Post Office (located right beside the Library building) regarding shared space for a community bulletin board.

GOAL #2

To provide residents with the relevant materials and resources they need to pursue topics of personal interest, and continue learning throughout their lives.

SERVICE RESPONSES: Satisfy Curiosity; Lifelong Learning

OBJECTIVE #1

The Library Manager will continue purchasing new materials based on

patron feedback, and on collection reports provided by Parkland Regional Library.

OBJECTIVE #2

The Library Manager shall continue weeding the collection on an ongoing basis, based on relevance, and shelf space, etc.

OBJECTIVE #3

The Board shall investigate the purchase of new shelving for the children's section.

OBJECTIVE #4

The Library shall continue to hold a Summer Reading Program for 6-8 weeks in July and August each year.

GOAL #3

Patrons will have a safe and welcoming physical place to meet and interact with others, or to sit quietly and read. Patrons will have open and accessible virtual spaces that support social networking.

SERVICE RESPONSES: Visit a Comfortable Place: Physical and Virtual Spaces

OBJECTIVE #1

The Board shall investigate other avenues of funding, in particular the formation of a Friends of the Hughenden Library group, with the purpose of pursuing capital projects. Specifically, a project to expand the existing facility to include more quiet reading space with comfortable seating.

CONCLUSION

The Hughenden Public Library Board and library staff will continue making every effort to meet the *Government of Alberta and Municipal Affairs Standards and Best Practices for Libraries in Alberta*, and provide exceptional service to library patrons.

Approval by the Board

The Hughenden Public Library

2012-2016 Plan of Service

has been approved by the

Hughenden Public Library Board

December 2011.

Message from the Library Board

On November 5th 2011, the Hughenden Library Board invited community members to attend a strategic planning session, as part of a Community Needs Assessment. Two consultants from Parkland Regional Library facilitated the session, helping gather information on which community needs could be met by the Library. At a Board meeting following this session, it was decided which of these needs would then become the focus of the new Plan of Service for Hughenden Public Library for the next five years. The following document is the result of these meetings.

The Library will continue its tradition of providing excellent service to the people of Hughenden and the surrounding area, as it has done in the past.

MISSION STATEMENT

To supply a user-friendly environment where members of our community can access reading and audio-visual material, high-speed internet, and other services for the purposes of entertainment, education and research.

LIBRARY PROFILE

The Hughenden Public Library has served Hughenden and area since 1974. It is housed in the former Royal Canadian Legion building on Mainstreet. The Library has a collection of about seven thousand items, including fiction and non-fiction books for all ages, magazines, and movies for children and adults. In 2010, over four thousand items were circulated from Hughenden to other libraries within Parkland, and outside our region. Presently there are over one hundred and fifty cardholders. The Library offers access to high-speed wireless internet from 8am to 8pm daily, and has two computers within the building for public use. It is open to the public fifteen hours per week, employing a part-time Library Manager, a student employee to work the Saturday hours, and several volunteers.